

TECHNOLOGY TIP FOR THIS WEEK

PROVIDE REMOTE DESKTOP ACCESS TO A TECH FRIEND

I have a friend who is a geek like me and he likes helping other people with tech issues. But he faces a tech issue in turn – gaining remote access to his friends' computers. He challenged me to find him a free tool that will allow him to access his friends' PCs for free, with the condition that the app's software should not be dependent on a single platform. Here goes my tip of the week to provide desktop access to a tech friend.

1 Goto www.google.com/chrome and download and install the Chrome browser

2 Goto <http://bit.ly/S7SYCU> and download the remote desktop plugin. It is 21 MB in size, so it will take time

3 Once downloaded and installed on both PCs, press 'Share'.

4 You will get a code number – generated each time. Give it to your friend, tell him to click 'Access'.

5 Under 'Access', he should paste the code to remotely see and control your PC.